

UNCLASSIFIED

01 03 261845Z JUN 03 RR RR UUUU AA ZEXW

YES

CRDMTMC ALEXANDRIA VA//MTPP//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESC DI FIELD OFFICE M ALICE SPRINGS NT//TO//

513CCW RAF MILDENHALL UK//LGTT//

HQDA WASHINGTON DC//DALO-TSP-PP//

HQUSAF WASHINGTON DC//ILTT//

CDR 599THTRANSGPML WHEELER AAF HI//

DIRMTMC598THTRANSGP VAIHINGEN GE//

INFO CVSARCS OTJAG FT MEADE MD//JACS//

NAVY JAG WASHINGTON DC//NJAG 14C//

GSA FSS CENTRAL OFFICE ARLINGTON VA//

AFLSA WASHINGTON DC JACC//

CMC WASHINGTON DC//CODE MHP-40//

DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

CHARLES FISHBURN, TMS  
MTPP-PP-Q, TMS 703 428-3176

THOMAS G. KELLER, COL, GS, MTPP

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SUBJECT: CARRIER PERFORMANCE ACTION - HEARTLAND FORWARDING,  
INCORPORATED (HLAF)

1. HEARTLAND FORWARDING, INCORPORATED (HLAF) HAS NOTIFIED THIS OFFICE THAT THEY HAVE CEASED OPERATIONS AS A DEPARTMENT OF DEFENSE (DOD) APPROVED CARRIER FOR THE DOMESTIC AND INTERNATIONAL PERSONAL PROPERTY PROGRAM FOR ALL CODES OF SERVICE INTO AND OUT OF ALL RATE AREAS. THE EFFECTIVE DATE FOR THIS ACTION IS 25 JUNE 2003.
2. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV.
3. NO NEW TONNAGE WILL BE OFFERED TO HLAF.
4. ITOS WILL PROVIDE HQ MTMC (CONUS), MTMC EUROPE, AND MTMC PACIFIC (OCONUS) A LIST OF ANY SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE RDD WITHIN THREE (3) WORKING DAYS FROM THE DATE THIS MSG IS RECEIVED.
5. SHIPMENTS ALREADY BOOKED WITH THE CARRIER AND STILL AT ORIGIN OR SHIPMENTS THAT ARE BOOKED AND HAVE NOT BEEN PICKED UP MUST BE PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.
6. ITOS WILL TERMINATE AND RETENDER HLAF SHIPMENTS ALREADY IN THE PIPELINE (I.E., SHIPMENTS THAT HAVE MOVED BEYOND THE ORIGIN AGENTS

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WAREHOUSE).

7. IAW THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLs, RETENDERED GBL CORRECTION NOTICE'S, PURCHASE ORDERS OR FREIGHT WARRANT, AND COPIES OF ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED. PROVIDE COPIES OF THE ORIGINAL AND RETENDERED GBLs TO THIS HQ ATTN: MTPP-PP-Q, DSN: 328-3018, COML: (703) 428-3218, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.

8. POINTS OF CONTACT ARE AS FOLLOWS:

MTMC EUROPE - DSN: 430-5313, COML: 011-49-711-680-5313, FAX: 430-5203, COML: 011-49-711-680-5203.

MTMC EUCOM - DSN: 430-5176, COML: 011-49-711-680-5167, FAX: 430-5203, COML: 011-49-711-680-5203/5558.

MTMC PACIFIC - DSN: 456-3741/3331, COML: (808) 656-3741/3331, FAX: (808) 656-6530.

9. FOR QUESTIONS, PLEASE CONTACT, HQ MTMC CARRIER QUALIFICATION AND PERFORMANCE TEAM AT PPPERF@MTMC.ARMY.MIL.

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